# UPMC | NORTHWEST



# Our Mission and Vision

# **Our Mission**

Our mission is to have a positive impact on the health and healing of our community and region.

### **Our Vision**

We strive to provide patient care that encompasses all phases of the patient experience from their primary care in their physician's office, to the hospital, and to home or long-term care. We recognize each patient's experience to be unique and personal and will individualize care to meet the needs of the patient and family.

# **Our Commitment**

# **Our Resources**

We acknowledge that our most valuable asset is our health care team. We strive to provide a work environment that enables all members of the team to embrace common goals and provide an excellent patient experience.

We recognize that health care costs are a challenge and will work diligently to be fiscally responsible and accountable to ensure the best use of resources to meet patient care needs and maintain regulatory compliance.

# **Our Community**

We accept a commitment to the community that seeks care and healing. We will partner with community resources to increase access to care, promote health, provide quality services, and continually evaluate community needs and respond appropriately.

# **Our Region**

Through our partnership with UPMC, we will enhance the ability to provide care and services beyond the traditional regional hospital. Through the use of new technology and provider relationships we will expand beyond our community to provide specialized care to the region.

# **Our Values**

# **Quality and Safety**

We create a safe environment where quality is our guiding principle.

# **Dignity and Respect**

We treat all individuals with dignity and respect.

# **Caring and Listening**

We listen to and care for our patients, our health plan members, our fellow employees, our physicians, and our community.

# Responsibility and Integrity

We perform our work with the highest levels of responsibility and integrity.

# **Excellence and Innovation**

We think creatively and build excellence into everything that we do.

# UPMC NORTHWEST LABOR AND DELIVERY ROOM

# **Northwest Snapshots**



U.S. News & World Report 2024 Maternity Care Access Hospital



Advanced Primary Stroke Center



Surgical Services



Inpatient Behavioral Health



UPMC Hillman Cancer Center

UPMC policy prohibits discrimination or harassment on the basis of race, color, religion, ancestry, national origin, age, sex, genetics, sexual orientation, gender identity, gender expression, marital status, familial status, disability, veteran status, or any other legally protected group status. Further, UPMC will continue to support and promote equal employment opportunity, human dignity, and racial, ethnic, and cultural diversity. This policy applies to admissions, employment, and access to and treatment in UPMC programs and activities. This commitment is made by UPMC in accordance with federal, state, and/or local laws and regulations.

# UPMC | NORTHWEST

# **Our Signature Services**

# **Behavioral Health**

UPMC Northwest offers two inpatient behavioral health programs: adult acute care and extended acute care. We work with patients to achieve their optimal level of functioning through the use of group therapy, individual counseling, medication management, and diagnosis education. Our team uses an integrated approach to care that includes many services throughout the hospital such as occupational therapy, physical therapy, and nutritional services.

# **Primary and Specialty Care**

At UPMC Northwest, our focus is the overall health and wellness of the communities we serve. Area residents are encouraged to coordinate their care — from basic health and preventative medicine to specialty care and inpatient services — with a primary care provider (PCP). UPMC Northwest's PCPs and specialty physicians see patients in many convenient locations throughout Venango and Clarion counties as well as surrounding communities.

# **Orthopaedics and Sports Medicine**

UPMC Northwest provides a complete range of orthopaedic services including total joint replacements and fracture care, as well as treatment for injuries to the spine, legs, arms, hands, elbows, shoulders, and neck. For sports medicine patients, our providers work closely with parents, coaches, and athletic trainers to deliver timely, efficient care.

# **General Surgery**

The board-certified general surgeons at UPMC Northwest specialize in a variety of procedures to treat numerous diseases and conditions. Consultations are offered at offices located in Franklin, and Clarion. Surgeries performed at UPMC Northwest include breast, colon and rectal, endoscopy (upper and lower), gallbladder, hemorrhoid, hernia repair, and intestinal procedures.

# **UPMC Heart and Vascular Institute**

From general cardiology to advanced imaging and cardiac rehabilitation services, UPMC Heart and Vascular Institute at UPMC Northwest offers a comprehensive network of cardiovascular services delivered by expert UPMC cardiologists and vascular surgeons.

### **Telemedicine**

The UPMC Outpatient Telemedicine Center at UPMC Northwest connects patients in our area directly to UPMC specialists in Pittsburgh or in Erie while avoiding the time and expense of long-distance travel. Using HIPAA-secure video conferencing equipment in a patient exam room, dedicated clinical staff guide live video patient visits.

# **Family Birthing Center**

UPMC Northwest is designated as a 2024 Maternity Care Access Hospital by *U.S. News & World Report*. Our Family Birthing Center features 3 labor and delivery rooms, 12 newborn nursery beds, 3 intermediate

care nursery beds, and a cesarean section suite. The center's nurses are required to have neonatal resuscitation certification and Advanced Cardiac Life Support (ACLS). Prenatal and postnatal education classes are offered covering topics from infant care to breastfeeding, and 24-hour epidural placement is available.

# UPMC Magee-Womens Specialty Services

In collaboration with the nationally recognized UPMC Magee-Womens Hospital, UPMC Northwest offers comprehensive women's health services and access to physician specialists. UPMC Magee-Womens Specialty Services at UPMC Northwest provides doctors and their patients with access to advanced obstetric and gynecologic care, with office locations in Clarion and Franklin.

### **UPMC Hillman Cancer Center**

Located on the ground floor of the hospital, UPMC Hillman Cancer Center provides hematology, medical oncology, and radiation oncology services. The UPMC Northwest location is one of the more than 70 sites in the UPMC Hillman network. UPMC Hillman is the region's only comprehensive cancer center designated by the National Cancer Institute.

# **Our Services**

- Behavioral Health
- Cancer Care
   (Medical Oncology, Hematology, and Radiation Oncology)
- Cardiology

- Diabetes Center
- Ear, Nose, and Throat
- Emergency Medicine
- General Surgery
- Imaging Services
- Infusion Clinic (Ambulatory Care Center)
- Interventional Pain Management Clinic
- Nutrition Services
- Orthopaedics and Sports Medicine
- Outpatient Laboratory Services
- Physical Medicine and Rehabilitation

- Post Acute Rehabilitation Services (Inpatient and Outpatient)
- Primary Care
- Pulmonology/ Respiratory Care
  - > Better Breathing Clinic
  - > Lung Cancer Screenings
- Stroke Care
- Telemedicine
- Thoracic Surgery Clinic

- Urology
- Vascular Surgery Clinic
- Women's Health
  - > Breast Care
  - > Family Birthing Center
  - UPMC Magee-Womens Specialty Services at UPMC Northwest
- Wound Healing Services

