

HOSPICE BENEFIT/ REIMBURSEMENT

Hospice care is available as a benefit under Medicare, MA, and other payers. The Hospice Benefit is designed to meet the unique needs of those with a terminal illness by providing them and their loved ones with special support and services not otherwise covered by insurances.

Great Lakes Hospice is a preferred provider for most third-party, health insurance payers in our area.

UPMC Hamot

GREAT LAKES HOSPICE

814-877-6120

To make an appointment or for more information, call **814-877-6120** or visit us at **UPMCHamot.org**.

Great Lakes Hospice is a Medicare certified hospice agency, licensed by the PA Dept. of Health and accredited by the Joint Commission. GLHH is a member of the PA Home Care Assoc. and the National Hospice and Palliative Care Organization.

UPMC is an equal opportunity employer. UPMC policy prohibits discrimination or harassment on the basis of race, color, religion, ancestry, national origin, age, sex, genetics, sexual orientation, marital status, familial status, disability, veteran status, or any other legally protected group status. Further, UPMC will continue to support and promote equal employment opportunity, human dignity, and racial, ethnic, and cultural diversity. This policy applies to admissions, employment, and access to and treatment in UPMC programs and activities. This commitment is made by UPMC in accordance with federal, state, and/or local laws and regulations.

FIND COMFORT. RIGHT WHEN IT MATTERS MOST.

Great Lakes Hospice



UPMC Hamot



ENSURING QUALITY OF CARE. OUR PROMISE TO YOU:

When you choose Great Lakes Hospice, our promise to you and your family is to help the patient...

- Maintain dignity and self respect
- Control pain and other burdensome symptoms
- Have involvement of the family caregivers and offer them support when they need it
- Access the highest quality of care available through hospice administered by our trained professionals

EXPERIENCE AND CARE

When your loved one faces a terminal illness, you need caring expertise you can trust. Great Lakes Hospice can offer the qualified help you need to navigate this difficult time.

The team at Great Lakes Hospice includes a wide range of compassionate professionals and volunteers, from physicians and nursing staff to bereavement counselors and clergy. They offer access to all levels of care, on an as-needed basis, for you and your terminally ill loved one. Medical supplies and equipment, medications for symptom management, and other services are also available through our program. We bring care directly to the patient, allowing them to be where they are most comfortable.

A PLAN FOR LIVING

The decision to ask for hospice care is a difficult one. But our hospice philosophy promotes a plan for living that provides your friend or family member with measures to improve their quality of life. The care they receive will be coordinated between you, your physician, and our trained and caring staff.

ELIGIBILITY

Eligibility requirements include:

- Licensed physician authorizes hospice care and agrees to participate in planning of care
- Support person(s) are identified and agree to participate in planning of care
- Patient has a life expectancy of six months or less and seeks comfort measures instead of aggressive treatment
- Patient desires hospice service and is aware of diagnosis and prognosis
- Care can be provided in the home, assisted living facilities, or contracted extended care facilities
- Patient's home is adequate for safe and effective care
- Patient lives within Erie County

HOSPICE CARE CHOICE

Did you know that the law guarantees you the right to choose a hospice provider? Be sure to share your hospice choice with any physician or health care provider who may be treating your family member. Ask for Great Lakes Hospice by name.

ENSURING QUALITY OF CARE

You can feel confident that Great Lakes Hospice strives to ensure that the same quality of care your loved one receives from their physician will continue at home through care planning, management, and evaluation. And because our service includes education, we can help you take a more active roll in your loved one's care.